newsnotes

CFCU COMMUNITY CREDIT UNION QUARTERLY NEWSLETTER

Summer 2024

Digital Banking is Moving to CFCU More

CFCU More is an exciting platform of banking tools and services that will be replacing CFCU's Digital Banking Service. Beginning November 4th, 2024, CFCU More will be the only digital service for personal accounts.

With CFCU More, you can control your debit card(s), pay bills, pay-a-person, make external transfers, and MORE! Learn more at mycfcu.com/more and enroll today to start using all the great tools and services, and be ready before the current Digital Banking Service goes away on November 4th, 2024.

Business Digital Banking Services will move to CFCU More at a later date.



Here are some of the convenient services you can use today:



Debit Card
Controls



Switch
Deposits+



Pay Bills



Subscription Manager



Pay-a-Person



E Statements



External Transfers



Apply for a Loan



Currency Exchange



Student Loans



Katie Foley



Amy Wood Gonzalez
Director

CFCU has a new Board Chair!

We are excited to announce that as part of our governance and succession planning, Katie Foley now serves as CFCU's Board Chair. Watch these videos from Katie and Amy Wood Gonzalez, CFCU's former Board Chair, about this officer transition on our website at mycfcu.com/about.



CFCU will not ask for your card PIN, digital banking password, or the 3-digit number on the back of your card.

Business Impersonator and Spoofing Scams

Here's how they work: you get a call, email, text, or message that looks like it's from a business you know. (They may even pretend to be from CFCU.) You're told there's a problem with your account, a transaction, or you owe money. They may create a sense of urgency or scare you. But the message isn't really from the business – it's from a scammer. If you respond, they'll tell you to send a payment, give personal information, or access your computer or device – which NO honest business will do.

Don't fall for it – here's what you can do:

- Don't answer unknown calls or messages.
- If you answer and it's not who you expected, hang up.
- Don't give out personal information.

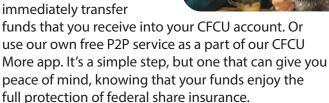
- Never assume an unexpected call is legitimate. Caller ID can be spoofed. Call back using a verified number.
- Use caution if pressured for immediate payment.

Pay it Safe at CFCU

The convenience of electronic person-to-person (P2P) funds transfers has grown in recent years, but several popular apps store your funds in the app itself. As the government's Consumer Financial Protection Bureau (CFPB) noted recently, "stored funds can be at risk of loss in the event of financial distress or failure of the entity operating the nonbank payment platform. And often are not placed in an account at a bank or credit union and lack individual deposit insurance coverage."

If you use or are considering using a thirdparty P2P funds transfer service, we encourage you to "Pay it Safe," and





Holiday Closings

Independence Day Thursday, July 4th

Labor Day Monday, September 2nd

Shred Days

Shops at Ithaca Mall 40 Catherwood Rd. Ithaca Saturday, July 10th, 9 AM - 12 PM

Shred Days cont'd

Cortland Route 281 Branch 3932 NY-281, Cortland Saturday, July 27th, 9 AM – 12 PM

Waterloo Tops Plaza Branch 1959 US-20, Waterloo Saturday, August 10th, 9 AM - 12 PM

Other Events

Downtown Ithaca Summer Concert Series

Thursdays, June 13th-September 12th 6 PM - 8 PM Bernie Milton Pavilion Ithaca Commons